NOTICE OF NONDISCRIMINATION

Tucson Orthopaedic Institute complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tucson Orthopaedic Institute does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tucson Orthopaedic Institute:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats such as large print.
    - We also recommend our patients utilize these resources for at-home computer assistance: https://www.microsoft.com/enable/guides/vision.aspx or http://www.apple.com/accessibility/osx/
- Provides free language services to people whose primary language is not English, such as:
  - Qualified language interpreters
  - Oral Interpretation of written documentation when requested

If you need these services, please ensure your scheduler or check-in person is aware and assistance will be provided. You may also contact the office manager at your office location for further assistance:

East-Side Location
5301 E. Grant Road
Tucson, AZ 85712
520-784-6200

Oro Valley Location
1521 E. Tangerine Road, #101
Oro Valley, AZ 85755
520-901-6590

Northwest Location
6320 N. LaCholla Blvd.#200,
Tucson, AZ 85741
520-382-8108

St. Mary's Location
395 N. Silverbell Road
Tucson, AZ 85745
520-382-8434

If you believe that Tucson Orthopaedic Institute has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with **Compliance Director Sue Novelli at 333 E. Wetmore, #305, Tucson, AZ, 85705 or call 520-784-6362**. You can file a grievance in person, by mail, or by phone. If you need help filing a grievance, Compliance Director Sue Novelli is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: **U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; or 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.**

ATTENTION: If you require language assistance services, we can assist you:
520-784-6362-Compliance Director Sue Novelli or the Office Manager

Spanish:
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística

Navajo:
D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8

Chinese:
注意：如果您使用繁體中文，您可以免費獲得語言援助服務

Vietnamese:
CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Arabic:
ملحوظة: إذا كنت تتحدث اللغة، اذكر فإن اللغوية المساعدة خدمات لك تتوافر بالمجان. اتصل برقم

Tagalog:
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Korean:
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

French:
Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

German:
Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Russian:
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Japanese:
注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

Persian (Farsi):
توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما.

Serbo-Croatian:
OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

Syriac:
ܬܘܫܒܚܬܐ: ܐܢ ܐܬ ܡܬܟܠܡ ܠܫܢ̈ܐ ܣܘܪܝܝܐ، ܐܝܟ ܕܡ̈ܛܠ ܐܝܬ ܠܟ ܫܘ̈ܪܝ ܕܥܕ̈ܪ̈ܐ ܕܠܫܢ̈ܐ ܒܠܫ ܚܠܦ.

Thai:
เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี.