How to View Appointments and Notes

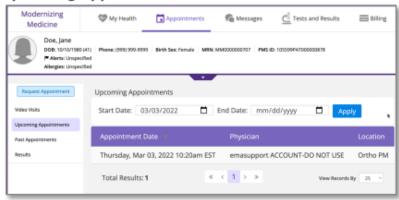
Once you log in to your patient portal

On a desktop

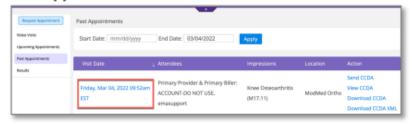
Appointments

In the appointments tab you can view Upcoming appointments, Video Visits (modmed® Telehealth only), Past appointments, and results.

Upcoming Appointments



Past Appointments

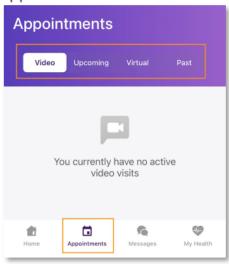


Select the *Visit Date* to view the finalized visit note, patient handout, and patient education.

On the App

Appointments Screen:

Patients can select Appointments to join Telemedicine Video visits, view or request Upcoming appointments, view or request Virtual Check-ins, and to view Past appointments.



- Video If the patient has a scheduled
 Telehealth Visit, they will select Join the Video
 Visit to launch audio and video chat, when they
 are alerted that the provider is ready to see
 them.
 - Click <u>HERE</u> for more information on ModMed® Telehealth.
- Upcoming- Patients can view their upcoming appointments or request an In-Office Visit or a Virtual Check-In if needed.
- Virtual Virtual Check-In Visits that are open and being managed by the practice or provider are listed under Virtual. The Patient also has the ability to Request a Virtual Check-In.
- Past All past visits will display within the Past tab. Once a visit is finalized, the patient can tap on the visit date to view the visit details.