



## How to set up your account

- Provide your email address to our front desk or appointment scheduling team
- An email will be received with Tucson Orthopaedic Institute in the Title. This will include your **Username, Practice URL** and the steps for logging into the portal. The patient will select Activate Account. Please note that the link in the email will expire in 72 hours.

An email template titled "Welcome to the Dermatology Test Clinic Portal". It addresses "Dear Jane," and lists "Your credentials:" with a "Username:" field and a "Practice URL: dermvideo.m2qa.com". It instructs the user to use a button to activate the portal on a Google browser and set up a password. A blue button labeled "Activate Account" is highlighted with an orange border.

Welcome to the Dermatology Test Clinic Portal

Dear Jane,

**Your credentials:**

Username: [redacted]

Practice URL: [dermvideo.m2qa.com](http://dermvideo.m2qa.com)

Please use the button below to activate the patient portal on a Google browser and set up your password.

[Activate Account](#)

- You will be direct to the Practice URL, where you will be prompted to reset your password by entering the following:
  - Date of Birth (MM/DD/YYYY)
  - Last Name

A "Password Reset" form with the instruction "Please verify your date of birth and last name." It contains two input fields: "Date of Birth | mm/dd/yyyy" and "Last Name". Below the fields are two buttons: "Verify Information" and "Go to Login". The "Verify Information" button is highlighted with an orange border.

Password Reset

Please verify your date of birth and last name.

Date of Birth | mm/dd/yyyy

Last Name

[Verify Information](#)

[Go to Login](#)

- You will be prompted to change your password

A "Change Password" form with two input fields: "New Password" and "Confirm Password". Below the fields is a blue button labeled "Set Password".

Change Password

New Password

Confirm Password

[Set Password](#)