



NORTHWEST HEALTHCARE

Northwest Medical Center | Oro Valley Hospital

Thank you for choosing Northwest Healthcare for your upcoming surgical procedure. Your safety and the safety of our physicians and staff is our top priority. Our hospital and caregivers practice infection prevention every day, including wearing facemasks and other personal protective equipment, washing hands before and after caring for each patient, and through processes designed to keep all who enter the facility safe. Cleaning and disinfection of frequently touched surfaces and caregiving spaces has been intensified.

Prior to your procedure

- You will be required to have a COVID-19 test and we must receive a negative test result before proceeding. Please complete your test a minimum of 72-96 hours prior to your procedure, as instructed by your doctor's office. You will need to self-quarantine after your test until the day of your procedure to reduce your chance of exposure. Please do not arrive at the facility if you have not been notified of your negative result.
- You will receive several phone calls from the hospital. The first call will be from pre-registration to make sure we have your up-to-date contact and insurance information. The second call will come from Pre-Admission Testing (PAT) to update your medical records and make sure you have completed all of your screenings prior to your procedure. The third call will also be from PAT and will notify you of the results of your COVID test.

On the day of your procedure

- If you have access to one, please arrive at the hospital wearing a mask. If you do not have one, you will be provided with a cotton mask.
- We have limited entrances to our hospitals and surgery center. For procedures performed at Northwest Medical Center, please enter through the Outpatient Surgery entrance off of Corona Rd. For procedures performed at Oro Valley Hospital, please enter through the Outpatient Surgery entrance in the rear of the hospital. At Northwest Tucson Surgery Center, please use the main entrance on the first floor.
- As you enter the building, you will have your temperature taken and be asked about any current symptoms.
- We are currently limiting access to our facility, so your support person will be asked to wait in their car or outside of the facility. They will be asked to provide their cell phone number and will be called after your surgery is complete, and again when you are ready to be picked up. Please make sure they stay within 30 minutes of the facility.

Thank you for trusting Northwest Healthcare with your care. If you have questions about anything above, please call 520-469-8786 (NMC), 520-901-6215 (OVH), or 520-877-6750 (NWTSC).