

NOTICE OF NONDISCRIMINATION

Tucson Orthopaedic Institute complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tucson Orthopaedic Institute does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tucson Orthopaedic Institute:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats such as large print
 - We also recommend our patients utilize these resources for at-home computer assistance:
<https://www.microsoft.com/enable/guides/vision.aspx> or <http://www.apple.com/accessibility/osx/>
- Provides free language services to people whose primary language is not English, such as:
 - Qualified language interpreters
 - Oral interpretation of written documentation when requested

If you need these services, please ensure your scheduler or check-in person is aware and assistance will be provided. You may also contact the office manager at your location for further assistance.

If you believe that Tucson Orthopaedic Institute has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Compliance Director at 520-784-6362.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portalMobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; or 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file.index.html>.